

Dear Evri members,

As some of you may already be aware, we have a regular National meeting most Monday's with Evri.

We correlate EVRI's minutes with our own notes & in the interests of transparency will endeavour to share them with members by the end of each week on the notice board.

## Monday 23/01/2023

1. Failure to agree submitted by National Committee on peak HSP during a difficult peak.

OUTCOME/ACTION POINT - Evri offered a resolution focusing on the claims criteria.

- The claims criteria would be disregarded for P10 HSP (due to be paid at the end of P11). i.e. we would not look at whether a courier had had any claims when determining whether a courier was due their HSP
- The claims threshold would be temporarily increased in P11 and P12 to 5 or more claims (from the current 2 or more).
- The Company want an opportunity to review the process properly and discuss with the National Committee a revised approach going forward to ensure that it is more robust and couriers have confidence in it.

2. 194 rate reviews error message.

OUTCOME/ACTION POINT – Evri have provided Reps with a channel to escalate these effectively.

3. Rumours of rebalancing in some area's.

OUTCOME/ACTION POINT – In some DU's Evri are merging rounds together in under performing DU's due to lack of couriers or volume.

4. Erratic Pension mileage raised again.

OUTCOME/ACTION POINT - Evri will conclude investigating this week.

5. A Southern member has been owed over £300 for over a year.

OUTCOME/ACTION POINT - Evri to investigate.



6. Free Sort reported at 1 DU in Wales & South West Region.

OUTCOME/ACTION POINT - Independent auditing is now in place for this.

7. A North East, Yorkshire & Humber member had a rate review escalated.

OUTCOME/ACTION POINT - Evri to investigate.

8. Claims coming through on missing parcels.

OUTCOME/ACTION POINT - Evri requested evidence of barcodes to fully investigate.

9. A Wales & South West member has been requesting a new contract from Evri.

OUTCOME/ACTION POINT - Evri can supply a new courier ID to speed up the process.

10. Have Evri lost the Next Contract?

OUTCOME/ACTION POINT – Evri stated this is not the case.

Consultation with GMB on plans regarding a New Model to commence in late-February. The National Committee team will keep you all updated with developments.

#### Important National Dates \*

1st JNCF 16/02/2023

2nd JNCF 11/05/2023

JNNF 20/06/2023

3rd JNCF 08/08/2023

4th JNCF 07/11/2023

\* These are subject to change

In the coming weeks we will commence a consultation with members, surveying them regarding aspirations for pay & conditions in 2023.

**GMB National Committee and GMB National Officer**



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