

# Ofwat report 'damning'



Ofwat's annual review of water and wastewater companies' performance in England and Wales is 'damning', GMB Union has said.

The Industry regulator has ordered water companies to return **£158m to customers via lower bills next year after missing key targets on issues like pollution and leaks.** [

**Gary Carter, GMB National Officer, said:**

"This end of year Ofwat score is damning.

"Water companies are failing to stop leaks and pollution while the infrastructure is falling apart.

"The water sector needs investment but just giving water companies more bill payers money would be folly and reward failure.



“If the private sector wants to run water companies then shareholders should be investing their own money not expecting bill payers to bail them out.

“Ofwat is calling for a change in culture in the water companies, but it's a sector which is broken.

“Water companies are not going to change themselves. The Government needs to go further and faster and fundamentally reform the whole sector.”

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