

GMB and Deliveroo sign historic recognition deal



Agreement for riders in the self-employed delivery sector provides an innovative blueprint for the future of work

GMB Union and Deliveroo have signed an historic union recognition deal covering the company's more than 90,000 self-employed riders.

The Voluntary Partnership Agreement will see GMB have rights to collective bargaining on pay and consultation rights on benefits and other issues, including riders' health, safety and wellbeing.

GMB will also be able to represent individual riders who are GMB members in disputes, giving them a stronger voice.



The agreement recognises that Deliveroo riders are self-employed, following a series of UK court judgements which have confirmed this status.

“ Huge news that [@Deliveroo](#) and [@GMB_union](#) have reached a groundbreaking agreement.
This shows how innovation and a voice at work can go hand in hand.
Good there are successful businesses who understand the value of trade unions in a modern economy.<https://t.co/GJmwLzQA0M>
— Rachel Reeves (@RachelReevesMP) [May 12, 2022](#)

Mick Rix, GMB National Officer, said:

“This deal is the first of its kind in the world.

“Tens of thousands of riders for one of the world’s largest online food delivery services will now be covered by a collective agreement that gives them a voice – including pay talks, guaranteed earnings and representation in times of difficulty.

“Riders deserve respect for the work they do; and Deliveroo deserves praise for developing this innovative agreement with GMB – a blueprint for those working in the platform self-employed sector.

“This is a valuable contribution in making work better and to the future world of work.”



Will Shu, Deliveroo founder and CEO, said:

“We are delighted to partner with the GMB in this first-of-its-kind voluntary agreement, giving self-employed riders flexibility, guaranteed earnings, representation and benefits. Deliveroo has long called for riders to have both flexibility and security and this innovative agreement is exactly the sort of partnership the on-demand economy should be based on.

“This voluntary partnership is based on a shared commitment between the GMB and Deliveroo to rider welfare and wellbeing. Together, we are focusing on what matters most to riders.

“Deliveroo was amongst the first platforms to offer riders free insurance, which we have extended to cover periods of illness and support for new parents, and we are proud to be able to build on that with this new partnership.”

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